

MELONY KARA SMIRNIOTIS

Artist, Gallery 11:11 Director

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REFUNDS AND RETURNS

Unfortunately, I cannot accept returns for custom original artworks and textiles. All original purchases are final.

We do honour our 14 day return policy on all other eligible products. To be eligible for a return, your item must be in the same condition that you received it. If returned prints are deemed unfit upon inspection for any reason as most cannot be re-sold upon return, we reserve the right to deny a refund.

SHIPPING

All paper prints and canvases are packed professionally in acid free tissue paper, rolled in a tube, and shipped via Australia Post. Originals and Textiles are shipped direct to your door via our trusted couriers. Tracking information is provided to you once your order has been dispatched.

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WHEN WILL MY ARTWORK ARRIVE?

All prints are made to order - please allow a processing time of up to two weeks for printing and curing, then add on delivery which can vary depending on your location.

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DUTIES AND TAXES

Rebecca Anne Brady Studio is not liable for any import fees on any products purchased. This includes but is not limited to the commissioning of a custom piece, originals and textiles.

It is the customers responsibility to pay any duties, value added tax or other similar charges. If you refuse to pay these additional amounts, your delivery will be returned to us. Provided that the product is in its original condition, we will refund you the cost of your purchase (minus the costs of shipping to and from your country).